

TERMS AND CONDITIONS

VIPuppy Dog Walking Service

Last updated: April 2026

These terms and conditions ("Terms") govern your use of the VIPuppy Dog Walking Service website at <https://www.vipuppydogwalkingservice.co.uk/> ("the Website"). By accessing or using the Website, you agree to be bound by these Terms. If you do not agree, please do not use the Website.

About Us

The Website is operated by VIPuppy Dog Walking Service, a sole trader business based in Northampton.

Trading address: 5 Stockwell Ave, Northampton, NN4 6JZ Contact email:

diana@vipuppydogwalkingservice.com Website:

<https://www.vipuppydogwalkingservice.co.uk/>

Use of the Website

You may use this Website for personal, non-commercial purposes, and to enquire about or arrange the services we offer. You agree not to use the Website in any way that:

Is unlawful, fraudulent, or harmful in any way.

Could damage, disable, overburden, or impair the Website or interfere with anyone else's use of it.

Attempts to gain unauthorised access to any part of the Website or any system connected to it.

Involves transmitting viruses, malware, or any other harmful code.

We reserve the right to refuse access to the Website or to anyone we believe is misusing it.

Website Content

All content on the Website, including text, images, logos, graphics, and design, is owned by VIPuppy Dog Walking Service or used under licence. You may not copy, reproduce, distribute, modify, or use any content from the Website for commercial purposes without our prior written permission.

You may view, download, and print content for your personal, non-commercial use only.

Accuracy of Information

We make every effort to ensure that the information on the Website is accurate and up to date. However, we do not guarantee that all content is free from errors or omissions. Information on pricing, services, availability, or service areas may change without notice.

We are not responsible for any decisions you make based solely on the information presented on the Website. For accurate, up to date information about our services, please contact us directly.

Enquiries and Bookings

When you submit an enquiry through our contact form or by other means, we will respond to provide further information or arrange a meet and greet. Submitting an enquiry does not create a binding contract.

All dog walking and pet care services are carried out subject to a separate service agreement which will be discussed and agreed before any service begins. This will cover details such as scheduling, pricing, your pet's needs, and any specific requirements.

Limitation of Liability

To the fullest extent permitted by law, VIPuppy Dog Walking Service shall not be liable for any indirect, incidental, consequential, or special damages arising from your use of the Website or reliance on its content.

Our total liability for any claim arising from your use of the Website is limited to the amount you have paid us, if any, in the previous twelve months.

Nothing in these Terms limits our liability for death or personal injury caused by negligence, fraud, or any other liability that cannot be excluded or limited under UK law.

Third Party Links

The Website may contain links to third party websites. These links are provided for convenience only. We do not control or endorse these websites and are not responsible for their content or any consequences of using them.

Privacy

Our use of any personal information you provide is governed by our Privacy Policy, which forms part of these Terms.

Changes to These Terms

We may update these Terms from time to time. The latest version will always be available on the Website with an updated "Last updated" date. By continuing to use the Website after any changes, you accept the updated Terms.

Governing Law

These Terms are governed by the laws of England and Wales. Any disputes arising from these Terms or your use of the Website will be subject to the exclusive jurisdiction of the courts of England and Wales.

Contact Us

If you have any questions about these Terms, please contact us:

Email: diana@vipuppydogwalkingservice.com Address: 5 Stockwell Ave, Northampton, NN4 6JZ